



SKYWELL WARRANTY PART REQUEST AND RETURN

CONTACT INFO					
Dealer Name		Contact Name			
Street Address					
City		State		Zip	
Email		Telephone		Fax	

RETURN MATERIAL AUTHORIZATION (RMA)	
RMA #	Date Issued

WARRANTY PART REQUEST			
Quantity	Part #	Description	5T Unit Serial Number

WARRANTY PART RETURN
All defective warranty parts should be packaged in the same package as the received warranty replacement part.

INSTRUCTIONS
<p>Warranty Part: any part other than a water filter or UV bulb/ballast.</p> <ol style="list-style-type: none"> 1. Dealers will call eCMMS to order warranty parts and obtain an RMA # (Return Material Authorization) for shipping of the defective part. 2. eCMMS telephone number: 281.477.4006 3. Dealers will email this form to eCMMS confirming the order. 4. eCMMS email address: tommy.tran@foxconn.com 5. eCMMS will ship warranty parts to dealers for receipt within 3 days. Requests received by 10 a.m. (Central Time) will be shipped the same day. 6. Dealers will ship the inoperable warranty parts to eCMMS utilizing the eCMMS FedEx # and include a copy of this form. 7. eCMMS FedEx #: 8. eCMMS mailing address: eCMMS, Inc. / Attn: Replacement Dept /8303 Fallbrook Drive, Dock 42 / Houston, TX 77064 Skywell Service # is 833.453.3700. Hours are 8 a.m. – 5 p.m. (PST).

